

# NEWS BRIEF

**Carteret-Craven Electric Cooperative**

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**FOR IMMEDIATE RELEASE**

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In preparing for Hurricane Dorian and possible widespread damages and outages to its electric distribution system, Carteret-Craven Electric Co-op wants its members to understand how the power restoration process works.

“In a major outage event, damages can occur across every part of the electric grid,” said CCEC Communications Director Lisa Galizia. “From the power plant, across transmission lines, to substations, then distribution lines and secondary lines to your community—if one link is broken, the chain can't deliver electricity to you.”

“Even if we have cleared damages to our system, there are other systems up the line that may have significantly more damage,” Galizia said.

For an explanation of the steps in power restoration, go to: <https://www.carolinacountry.com/your-energy/how-power-is-restored-after-a-storm>

To monitor outages, go to: <http://outage.carteretcraven.coop>

“Crews can be working to repair damages to the different parts of the grid, but if damages have not been repaired upstream, power cannot be restored here,” she continued. “For those reasons, CCEC strongly advises members to be prepared (<https://readync.org>) to go without power for **several days**.

If you believe that will create undue hardship for you and your family or if someone in your home has a medical condition requiring 24/7 power, make sure you have a generator with adequate fuel or make plans to evacuate.

For valuable **generator safety tips**, go to: <https://youtu.be/CGXKfue4ZFY>

## **Restoration Times**

The cooperative understands that even a couple of days without power can be difficult for everyone, and consumers want to know when power will be restored.

“That’s the number one question we get after a storm, particularly when power has been out for a day or more, but it is very difficult, if not impossible, to provide realistic restoration times,” said CCEC Communications Director Galizia said. “First, we have no control over when transmission will be restored, and we don't know what we are going to encounter in the field and how long each repair may take. There may be flooding or other barriers to access. Just know that we **will** be out working if conditions are safe, and we are going to get the lights on as soon as we can.”

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